

# Frequently Asked Questions

## Generic Problems

Look on the CS-Tech wiki if you have Computer problem. Do a search if you can't find it under any of the sections. If something is missing you think should be included on the CS-Tech wiki, write to the CS-Tech team.

## Tickets

### How to write a ticket

- Be as specific as possible, e.g. fullname of the application, exact error message, name of PC, etc.
- Include all necessary information, e.g. computer room, date and time

### Examples of bad tickets

1. Please print the attached document on the plotter.

Problem: User did NOT specify the size of the poster.

From:

<https://wiki.inf.unibz.it/> - **Engineering-Tech Wiki**

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<https://wiki.inf.unibz.it/doku.php?id=public:faq&rev=1245314855>

Last update: **2019/01/16 10:03**

