Frequently Asked Questions

Generic Problems

Search the CS-Tech wiki if you have a Computer problem. If something is missing and you think it should be included on the CS-Tech wiki, write to the CS-Tech team.

Tickets

How to write a ticket

- Be as specific as possible, e.g. fullname of the application, exact error message, name of PC, etc.
- Include all necessary information, e.g. computer room, date and time

Examples of bad tickets

1. Please print the attached document on the plotter.

Problem: User did NOT specify the size of the poster.

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