# Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation WiKi of the CS-Tech IT Support Center



## **Equipment**

This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

Servers Server by OS

Notebook names

Equipment for didactic purposes

Computer labs

•

Printer\_and\_Copier

Age of computers and monitors

Clients check list



#### **Services**

This section contains information about the services offered by the servers of the Faculty of Computer Science.

Streaming Server

Homes on San

Network infos

• Licenses

# 8

#### Contacts

This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

Mailing lists

•

Mail to IT support center

Ticketing system

•

Seminar Room Booking POS 135

•

Meeting Room Booking POS 134



### **Knowledge base**

This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

•

Howto's

•

Documentation

•

External links

•

**Users** contribution



#### **Activities base**

This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

Ongoing tasks

•

**CS-Tech meeting reports** 

•

Miscellaneous

•

Administrative

#### **Others**

Debian/Ubuntu apt-get local mirrors

Licenses

•

Nagios: A system and network monitoring application (for cs-tech only!)

**Monthly Poll** 

https://wiki.inf.unibz.it/

#### Infos

This section contains detailed network maps of the Faculty of Computer Science and Laboraties

Printed on 2024/04/20 09:54

Faculty of Computer Science Map

computer laboratories map

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From:

https://wiki.inf.unibz.it/ - Engineering-Tech Wiki

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Last update: 2019/01/16 10:03

