

Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation Wiki of the CS-Tech IT Support Center



Equipment

This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

- [Servers Server by OS](#)
- [Notebook names](#)
- [Equipment for didactic purposes](#)
- [Computer labs](#)
- [Printer_and_Copier](#)
- [Age of computers and monitors](#)
- [Clients check list](#)



Services

This section contains information about the services offered by the servers of the Faculty of Computer Science.

- [Streaming Server](#)
- [Homes on San](#)
- [Network infos](#)
- [Licenses](#)
- [Web Server](#)
- [Mail Server](#)
- [Repository Server](#)



Contacts

This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

- [Mailing lists](#)
- [Mail to IT support center](#)
- [Ticketing system](#)
- [Seminar Room Booking](#) POS 135
- [Meeting Room Booking](#) POS 134



Knowledge base

This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

- [Howto's](#)
- [Documentation](#)
- [External links](#)
- [Users contribution](#)



Activities base

This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

- [Ongoing tasks](#)
- [CS-Tech meeting reports](#)
- [Miscellaneous](#)
- [Administrative](#)

Others

- [Wiki account](#)
- [Debian/Ubuntu apt-get local mirrors](#)
- [Licenses](#)
- [Nagios](#): A system and network monitoring application (for cs-tech only!)
- [Monthly Poll](#)

Infos

- This section contains detailed network maps of the Faculty of Computer Science and Laboratories
- [Faculty of Computer Science Map](#)
 - [computer_laboratories_map](#)
 - [Index](#)

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