Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation WiKi of the CS-Tech IT Support Center

Equipment
This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

- Servers Server by OS
- Notebook names
- Equipment for didactic purposes
- Computer labs
- Printer_and_Copier
- Age of computers and monitors
- Clients check list

Services
This section contains information about the services offered by the servers of the Faculty of Computer Science.

- Streaming Server
- Homes on San
- Network infos
- Licenses
- Web Server
- Mail Server
- Repository Server
- Logging Server

Contacts
This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

- Mailing lists
- Mail to IT support center
- Ticketing system
- Seminar Room Booking POS 135
- Meeting Room Booking POS 134

Knowledge base
This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

- howto
- Documentation
- External links
- Users contribution

Activities base
This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

- Ongoing tasks
- CS-Tech meeting reports
- Miscellaneous
- Administrative

Others

- Wiki account
- Debian/Ubuntu apt-get local mirrors
- Licenses
- Nagios: A system and network monitoring application (for cs-tech only!)
- Monthly Poll

Infos

This section contains detailed network maps of the Faculty of Computer Science and Laboraties

- Faculty of Computer Science Map
- computer_laboratories_map
- Index

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