# Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation WiKi of the CS-Tech IT Support Center



# **Equipment**

This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

Servers Server by OS

Notebook names

Equipment for didactic purposes

Computer labs

**Printer and Copier** 

Age of computers and monitors

Clients check list



# **Services**

This section contains information about the services offered by the servers of the Faculty of Computer Science.

Streaming Server

Homes on San

**Network infos** 

Licenses

Web Server

Mail Server

**Repository Server** 

**Logging Server** 



#### **Contacts**

This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

Mailing lists

Mail to IT support center

Ticketing system

Seminar Room Booking POS 135

Meeting Room Booking POS 134



# **Knowledge base**

This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

howto

**Documentation** 

**External links** 

Users contribution



#### Activities base

This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

Ongoing tasks

CS-Tech meeting reports

Miscellaneous

Administrative

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#### **Others**

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Wiki/SVN account

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Debian/Ubuntu apt-get local mirrors

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Licenses

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Nagios: A system and network monitoring application (for cs-tech only!)

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**Monthly Poll** 

### Infos

This section contains detailed network maps of the Faculty of Computer Science and Laboraties

Faculty of Computer Science Map

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computer\_laboratories\_map

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