Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation WiKi of the CS-Tech IT Support Center



Equipment

This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

Servers Server by OS

•

Notebook names

Equipment for didactic purposes

Computer labs

•

Printer and Copier

Age of computers and monitors

Clients check list



Services

This section contains information about the services offered by the servers of the Faculty of Computer Science.

Streaming Server

Homes on San

Network infos

•

Licenses

File Server

Web Server

•

Mail Server

Repository Server

Logging Server



Contacts

This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

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Mailing lists

•

Mail to CS-Tech IT support center

•

Ticketing system

•

Seminar Room Booking POS 135

•

Meeting Room Booking POS 134



Knowledge base

This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

• howto

1101

Documentation

•

External links

•

Users contribution



Activities base

This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

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Ongoing tasks

•

CS-Tech meeting reports

•

Miscellaneous

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Administrative

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Others

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Wiki/SVN account

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Debian/Ubuntu apt-get local mirrors

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Licenses

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Nagios: A system and network monitoring application (for cs-tech only!)

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Monthly Poll

Infos

This section contains detailed network maps of the Faculty of Computer Science and Laboraties

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Faculty of Computer Science Map

computer_laboratories_map

Index

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