# Free University of Bolzano/Bozen - Faculty of Computer Science

Welcome to the Documentation WiKi of the CS-Tech IT Support Center



## **Equipment**

This section contains information about installed servers, available services, equipment for didactic purposes and network configuration.

Servers Server by OS

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Notebook names

Equipment for didactic purposes

Computer labs

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Printer and Copier

Age of computers and monitors

Clients check list



#### **Services**

This section contains information about the services offered by the servers of the Faculty of Computer Science.

Streaming Server

Homes on San

Network infos

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Licenses

File Server

Web Server

•

Mail Server

Repository Server

Logging Server



### **Contacts**

This section is devoted to communication tools. It contains a list of the mailing lists available at the Faculty of Computer Science and a link to the ticketing system used to request services to the IT support center.

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Mailing lists

•

Mail to CS-Tech IT support center

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Ticketing system

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Seminar Room Booking POS 135

•

Meeting Room Booking POS 134



## **Knowledge base**

This section represents a repository of detailed instructions on how to perform common operations related to the hardware and software in use by the Faculty of Computer Science.

• Howto

•

**Documentation** 

•

External links

•

**Users** contribution



## **Activities base**

This section keeps track of the current activities of the IT support center of the Faculty of Computer Science. It contains a list of the ongoing tasks and meeting reports.

Ongoing tasks

CS-Tech meeting reports

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Miscellaneous

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Administrative

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#### **Others**

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Wiki/SVN account

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Debian/Ubuntu apt-get local mirrors

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Licenses

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Nagios: A system and network monitoring application (for cs-tech only!)

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**Monthly Poll** 

## Infos

This section contains detailed network maps of the Faculty of Computer Science and Laboraties

Faculty of Computer Science Map

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 $computer\_laboratories\_map$ 

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